

# "A WARM WELCOME" in the METZGERstub'n

# OUR A TO Z - all worth knowing for your vacation

We look forward to welcome you to our home and pampering you.

To make your stay as pleasant as possible,

we will share with you some important information.

A wonderful and relaxing holiday wishes you

Family Sampl & the lovely METZGERstubn team

 $\mathcal{A}$ ...mbience

## Arrival / departure

The rooms are available from 2 p.m. on the day of arrival.

Your room must be vacated by 10 a.m. on the day of departure.

## Adapters

If you need an international adapter, please contact the reception.

## Allergy sufferers

Especially for allergy sufferers, our excellent kitchen team will arrange a fantastic menu for you. It is best to let us know when you arrive. For information on ingredients in our meals, that may cause allergies or intolerances, please contact our service staff.

## Address

Our Address is:
Die METZGERstub'n
Meixnergasse 30
5582 St. Michael im Lungau

Phone: +43 6477 8110

**8**...alance

## **Books**

A fine selection of books can be found in the wellness area. You are welcome to borrow a boos for the period of your stay.

## Bathing lake

We adjoin the beautiful state of Carinthia, where you will find many lakes to swim and enjoy. We will be happy to inform you about this.

## Bank details

Die Metzgerstubn – Elke Sampl IBAN: AT87 3506 3000 3411 0809

BIC: RVSAAT25 036

## Blankets

Do you need an extra blanket to sleep? Please let us know and we will bring one to your room.

## Breakfast

Our breakfast buffet is available from 7.30 a.m – 10.00 am.

Do you like to start the day extra early?

There is also the possibility of our "Jäger-Frühstück" – this starts at 6. 30 a.m.

(The Jäger breakfast is only possible by registration before)

## **Bus Station**

The next bus stop is about 150 meters from the house. The bus timetable can be found at the reception.

 $\mathcal{C}...$ harme

## **Charging Station**

Our two charging stations for electric cars can be found in the parking lot behind the house. The card you need is available at the reception. The billing is based on consumption. If you would like to charge your e-bike, you can do this in the "Radstall".

## Church service

In our beautiful church in St. Michael the divine service takes place in January, March, May, July, September, November at 8.30 a.m. and

February, April, June, August, October, December at 10 a.m.

## Charger

You left your charger at home? Maybe we can lend you the right thing. Just ask.



## Dinner

As part of the METZGERstubn half board the dinner starts at 6 p.m. We kindly ask you to be at the table by 8 p.m. at the latest.

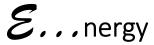
## Dogs

Your four-legged darling is welcome at our Landhaus METZGERstubn.

The Landhaus METZGERstubn is located 350 meters from the main house and is easily reachable by feet. Dogs are allowed on request and cost € 15,- per day (without food).

## Drinking water

From all our taps comes good, fresh water and is the best drinking water.



## **Events**

Our guest rooms are ideal for family and corporate events. We are also happy to take care of errands for you on special occasions. (wedding proposal, birthday bouquet,...)

## **Excursions**

We are at your disposal for excursion tips. At the reception you will also find many brochures about events and excursions.

## **Electrical connections**

There are plenty of sockets in the rooms and bathrooms. These correspond to the Austrian standard with 230 V/50 HZ.

## E-Mail

Our E-Mail address is: <a href="mailto:info@metzgerstubn.at">info@metzgerstubn.at</a>

## **Emergencies**

In case of emergency, we can be reached by calling +43 6477 810. Other emergency numbers:

police	133
Mountain rescue	140
medical emergency service	141
Fire departement	122
rescue	144

## **Emergency exits**

All emergency exits are marked with green and white illuminated signs. Please note the escape route map posted in your room.

 $\mathcal{F}...$ antastic

## **Flowers**

We will gladly take over the order for you.

(For information: on Sundays and public holidays the flower shops are closed)

## Fire

The automatic fire alarm system in our house will inform you in case of fire with siren. Information on escape routes can be found at the entrance door of your room.

## Fire extinguishers

are located on each floor in the corridors and in the staircase.

## Found property

If you miss something or have found something, please contact the reception.

## Front door

The front door is closed from about 11 p.m. to 6.30 a.m. Therefore, we ask you to bring your room card with you if you want to stay out longer. To get into the house, you can hold the room card to the grey door opener box at the rear parking lot. With your room card, you can enter these doors around the clock.

 $\mathcal{H}$ ...armony

## Hairdresser

We are happy to assist you in booking an appointment.

## Hotel reservation

Take advantage of the opportunity to book directly for your next stay and receive a 5% discount on the total price on the subsequent booking. (does not apply to Christmas and New Year's eve)

## Hygiene articles

Hygienic items such as toothbrush, toothpaste, razors, shoe cleaning and sewing utensils as well as a selection of personal care items can be purchased at reception.

## Half board

Our METZGERstubn half board includes: a delicious breakfast 07. 30 – 10. 00 a.m. and a dinner full of culinary delights: 6. 00 – 8. 30 p.m.

## Hair drver

A hair dryer is available in your room. There must be a hair dryer in the wardrobe at eye level.

## Hospital

The nearest hospital is in our district capital Tamsweg.

Address: Bahnhofstraße 7, 5580 Tamsweg

# 7...nspiration

## Iron/ironing board

Please inform us at the reception. We can provide you with both.

## Invoice

You can pay for your restaurant consumption conveniently on the day of departure. Please let us know your request and we will be happy to book the consumption to your room.

## Internet

We provide you with free Wi-Fi internet access in the entire hotel area. Simply connect to www. metzgerstubn. com – the W-LAN does not require a password.

## Information

Just contact us if you have any questions, requests or concerns.

g...oy

## **Jogging**

With us there are beautiful paths for jogging, skating or cycling right next to the house.

 $\mathcal{L}$ ...uck

## Luggage service

If you need help with your luggage, please contact reception.

## Luggage storage

Do you still have something to do on the day of departure and would like to store your luggage with us for some time? Just let us know and we'll keep your luggage in the meantime.

## Laundry / cleaning

We are happy to help you to find a laundry room to do your laundry. Simply register at the reception.

## Linen change

To love our environment we change your towels not every day, but for shure on request. If necessary, place them on the floor. If you need a change of bed linen, just let us know. For stays of 8 days or more, a change will take place automatically.

 $\mathcal{N}$ ...ature

## Newspapers

Do you like to read a newspaper at home during breakfast? So there is also this possibility with us. The local daily newspapers such as Kronen Zeitung and Salzburger Nachrichten are available in the bar area.

# $\mathcal{P}$ ...ersonality

## Pharmacy / doctor

In case of illness, we will give you the number of the nearest doctor or contact us at the reception, we will be happy to help you.

## Payment

You are welcome to pay in cash, by debit card or by Visa or Mastercard.

Apotheke zum heiligen Michael Marktstraße 87, 5582 St. Michael im Lungau

Phone: +43 6477 82040

Dr.med.Univ. Peter Koller Kaltbachstraße 535, 5582 St. Michael im Lungau

Phone: +43 6477 83500

Dr. univmed Hatahet Maher Pfarrfeldstraße 446, 5582 St. Michael im Lungau

Phone: +43 6477 83280

## **Printing options**

On request – private and safe. If you would like to print, copy or scan something, please contact us at the reception.

## Parking spaces

are available to you directly around the house and are free of charge.

## **Prospectuses**

You will find all information brochures with attractions and activities at the reception. We are also happy to help you if you are looking for something specific.

## Phone prefix

Austria +43 ...

Germany +49 ...

St. Michael +43 6477 ....

# **2**...ainbow

## Radio

You can receive different radio stations via the television.

## Restaurant

Our restaurant METZGERstub'n serves hot cuisine every day from 11. 30 a.m. to 8. 30 p.m. and offers a wide selection of regional and traditional dishes, always freshly prepared. On Monday the restaurant METZGERstub'n is closed.

## Reception

Our reception is open from 08. 30 a.m. - 9. 00 p.m. You can reach us by phone +43 6477 8110.

## Room billing

You are welcome to pay your room bill at the reception. We kindly ask you to do this between 08. 30 a.m. and 9. 00 p.m. If you like to leave very early on the day of departure, you can also pay the room bill the evening before.

## Room card

Upon departure, all room cards must be returned to the reception. In case of loss, we will charge you € 6,00 per card.

## Room categories

Our house has 5 different room categories. All room categories are newly renovated and furnished in a modern alpine style. If you are interested, we will be happy to show you different rooms.

In our country house METZGERstub'n we also have traditional double, triple and multi-bed rooms. On request we can also show you these.

**5...**imple

## Slippers

If you have left your slippers at home, we are happy to help you here. Slippers are available at the reception.

## Sewing utensils

A small sewing kit for emergencies is available in your room. If the "emergency" is bigger, we will be happy to help you.

## Smoking

Our rooms are non-smoking rooms only. Feel free to indulge in your enjoyment on the balcony and on our hotel terrace. However, please do not smoke in the room. In case of non-compliance, we allow ourselves to charge a required final cleaning (approx. € 150,00).

## Ski service & ski rental

Directly at the valley station Speiereck/Großeck you will find the Sport Rest shop. There all our house guests receive discounts when buying or renting.

## Ski schools

ski school St. Michael - <u>www.schischule-stmichael.at</u>
Otto's Ski- und Snowboardschool at Katschberg - <u>www.skischul.info</u>
ski school Firn in St. Magarethen - www.firnsepp.com

## Shoe Shine Set

Get from us at the reception.

## Satisfaction

How did you enjoy your stay with us? Feel free to leave your review on our homepage or the usual portals (holidaycheck, tripadvisor,...)

# 7...ime

## This & That

To make your stay with us in Die METZGERstubn as pleasant as possible, please contact us if you have any special requests or concerns. We are happy to help you!

## Tanking station

The nearest petrol station is at Bundesstraße 112 (OMV), Austraße 21 (Shell) or Murtal Straße 579 (BP).

#### Taxi

Taxi Lungau / Maier Taxi phone: +43 660 1101010

Lungau Taxi phone: +43 676 3118311 Bacher Reisen phone: +43 6477 8111

## **Tipping**

At the reception there is a common tip box, the contents of which are shared among all employees. Of course, everyone is free to pass on the tip personally to the respective employee. Many thanks in advance from our charming and hard-working staff.

# $\mathcal{U}_{\ldots}$ universe

## Umbrella

You are also welcome to rent umbrellas. Please do not hesitate to contact us.

## *V...*iew

## Vouchers

Do you want to do something good for your loved ones and give them a break or a pleasant stay with us in the METZGERstub'n. We will be happy to issue you a voucher for overnight stays or a voucher for value.

## Vegetarian

As a vegetarian, you are in good hands with us. Our kitchen team will spoil your palate – even without meat, full-bodied and extremely delicious.

# **W...**onderful

## Wireless Lan

Free Wi-Fi is available in all areas of our hotel.

## Wellness

Our relaxation zone is open daily from 3 p.m. to 7 p.m. If the weather is not so nice, we can also turn on the sauna earlier by arrangement. Please do not hesitate to contact us.



We wish you a dreamful, relaxing & pleasant vacation with us in the METZGERstub'n \*\*\*

Family Sampl – & the lovely METZGERstub'n Team